

Uintah County

Job Description



Title:	Library Clerk II	Code:	419-2
Division:	Administration	Effective Date:	3/07
Department:	Library	Last Revised:	3/07
FLSA Cat:	Non-Exempt	Pay Grade:	11

GENERAL PURPOSE

Performs a variety of **working level, routine clerical duties** as needed to expedite the delivery of public library services. Functional assignments may occur within any functional area of the library, including fiction/fine arts, children/young adult, non-fiction, circulation, periodicals or technical services processing, acquisitions or cataloging.

SUPERVISION RECEIVED

Works under the close supervision of the Library Director.

SUPERVISION EXERCISED

May provide immediate or close supervision to Library Clerk(s) I while in training or on a project-by-project basis.

ESSENTIAL FUNCTIONS

Performs advanced customer service functions geared to a specific patron group or interest, i.e., organizes adult, teen, children or pre-school special programs; facilitates program planning and performs outreach to target population; organizes and conducts field trips; coordinates interlibrary loan activities, exchanging collection items as requested by patrons. Researches, files and fills reserve shelves. Answers patron research/reference questions. Plans and coordinates adult services and children services programs.

Receives special assignments related to on-going monitoring of an assigned collection or special function (i.e., interlibrary loan); performs general collection upkeep and maintenance; repairs damaged materials, discovers and replaces missing items; withdraws books when requested by Library Director; in-processes new materials (i.e., periodicals, books), assures proper labeling and completes computer documentation verifying collection status; performs shelf reading to monitor the accurate placement of materials; monitors collection for damage and needed repairs, weeds and shifts collections.

Performs regular upkeep on library equipment and machines, i.e., photocopiers, microfilm readers, computers, disc/tape cleaners; assures proper supply of paper, replaces toner, removes paper jams, etc.; provides general instructions to patrons in equipment operations; sends and receives fax communications.

Performs complete circulation support duties; checks books and materials in and out, assures proper sensitizing or desensitizing of coded information; verifies proper bar-codes, checks for damaged materials; retrieves book-drop materials; operates computer to enter and update patron records; identifies patron status in relation to obligations, i.e., fines, and communicates the same to patrons; follows established guidelines in allowing waiver of fines; issues library cards; operates computer to delete items from the collections; sends out over-due notices on a daily basis.

Provides general reference assistance; responds to questions and directs patrons; may provide simple training to patrons in use of computer to locate collection materials via internet, P.A.C., etc.; may monitor e-mail addresses to check for memos, directives and information; reviews clipboard messages and information.

Performs general and routine duties related to the sorting, shelving and re-shelving of library collection materials, including books, videos, magazines, newspapers, audio visual, etc.; performs shelf reading to

monitor the accurate placement of materials; monitors collection for damage and needed repairs. Cleans and straightens shelves on a regular basis

Performs various aspects of the technical services processing function; processes paperback and hardback books; processes audio visual materials, CD's , videos, pictures, posters, etc.; prepares book jacket coverings; assures proper labeling of collection items; assigns bar-codes, verifies bibliography records, changes zebra labels; mends materials as needed, makes recommendations to mend, bind or discard; processes library bindery orders.

Performs routine materials filing, including cassettes, videos, CD's, etc.; may assist the public with photocopying; assists with the preparation and mailing of overdue and billing notices; sorts items for delivery to correct location in the system according to routing codes; shifts shelves as needed.

Provides general assistance to patrons by directing them to various locations in the library as needed to locate certain types of collection materials and books.

Monitors patron behavior to assure compliance with library regulations; performs as a telephone operator on a regular library shift; receives and routes telephone calls in assisting the calling public.

Receives and processes applications for library membership from the public; receives fees and issues receipts, issues public library cards.

Tracks statistics for computer use, circulation, gate-counts, interlibrary loans, children services, adult services and reference. Gives statistics to Administrative Assistant on a monthly basis for compilation into reports.

Operates cash register in taking payments for fines and lost materials and miscellaneous items; issues receipts and makes change.

Performs general and routine duties related to the sorting, shelving and re-shelving of library collection materials, including books, magazines, newspapers, audio visual, etc.

Performs general cleaning; picks up litter and items left by patrons as needed to maintain basic tidiness of the library; assists with opening and closing building and assures general building security.

Checks public terminal on a regular basis to make sure they are operational.

Performs related duties as required.

MINIMUM QUALIFICATIONS

1. Education and Experience:

A. Graduation from high school;

AND

B. Two (2) years of experience performing above or related duties;

OR

C. And equivalent combination of education and experience.

2. Required Knowledge, Skills, and Abilities:

Working knowledge of general library reference, circulation, general classification methods, practices and procedures; Dewey Decimal System/Library of Congress Subject Headings; various areas of specialization of material related to different patron groups; reader interest levels; interpersonal communication skills. various specialty routines, methods, processes and procedures related to circulation, periodicals, and technical services; software applications, i.e., collection management, library automation systems (SirsiDynix); various types of inter-related equipment, specifications and compatibility; establish and maintain effective working relationship with fellow employees, subordinates and patrons of all ages; specialized library system elements,

i.e., INNOPAC, OPAC, MARC records, subject headings, authority records, Boolean searching, etc.

Ability to perform general clerical functions quickly and accurately; understands and follows written and oral instructions and work independently in carrying out work assignments; adheres to a prescribed routine; operates various office machines and equipment; establishes and maintains effective working relationship with fellow employees and patrons of all ages; communicates effectively verbally and in writing.

3. Special Qualifications:

None.

4. Work Environment:

Incumbent of the position performs in a typical indoor setting with appropriate climate controls. Tasks require variety of physical activities involving muscular strain, such as walking, standing, stooping, sitting, reaching, and lifting. Talking, hearing and seeing necessary to the performance of most duties. Common eye, hand, finger, leg and foot dexterity exist. Mental application utilizes memory for details, verbal instructions and discriminating thinking.

Disclaimer: The above statements describe the general nature, level, and type of work performed by the incumbent(s) assigned to this classification. They are not intended to be an exhaustive list of all responsibilities, demands, and skills required of personnel so classified. Job descriptions are not intended to and do not imply or create any employment, compensation, or contract rights to any person or persons. Management reserves the right to add, delete, or modify any and/or all provisions of this description at any time as needed without notice. This job description supersedes earlier versions.

I _____ have reviewed the above job description. Date: _____
(Employee)